

Reference	Authority	Category	Decided	Remedy	Remedy Target D	Remedy Achie	Satisfaction with Compliance
19005785	South Hams	Benefits & Tax	06-Jan-20	Procedure or policy change/review Other Remedy	03-Feb-20	07-Oct-20	Remedy not complete but satisfied
19009011	South Hams	Environmental Services & Public Protection & Regulation	11-Aug-20	Apology Financial redress: Avoidable distress/time and trouble Procedure or policy change/review	12-Oct-20	26-Oct-20	Remedy complete and satisfied
19013680	South Hams	Planning & Development	14-Jan-21	Financial redress: Avoidable distress/time and trouble	15-Feb-21	03-Feb-21	Remedy complete and satisfied
19017720	South Hams	Planning & Development	07-Aug-20	Apology Provide training and/or guidance	06-Oct-20	17-Sep-20	Remedy complete and satisfied
19020231	South Hams	Planning & Development	10-Dec-20	Financial redress: Avoidable distress/time and trouble	11-Jan-21	23-Dec-20	Remedy complete and satisfied